

**FULGOR WARRANTY for MAJOR HOME APPLIANCES****Duration of warranty:**

**Fulgor USA** grants for the Continental U.S and Canada a 24 month full warranty from the date of purchase indicated on the invoice. During this period **Fulgor** will pay the cost for replaced parts and labor needed to repair the appliance.

**For proof of warranty, please retain the original purchase invoice and the delivery slip.**

Fulgor USA maintains a unique provision for a one time financial contribution for any repair which occurs within 1 year after the standard **Fulgor** warranty terms. This provision states that if a technical failure occurs after the two-year warranty period, beginning with the first day of month 25 until the last day of month 36 after the purchase date, **Fulgor** will pay the customer directly the amount of \$ 50.00 to help defray the cost of one service occurrence as result of a technical failure. This service contribution is limited to only one claim per customer in the third year after the date of purchase.

To obtain service under this warranty, you must:

1. Visit our web site at [www.fulgorusa.com](http://www.fulgorusa.com), or visit any authorized dealer, or send written notice of the claimed condition to **Fulgor**, Service & Technical Department, 1076 Miners Rd., Saint Joseph, MI 49085
2. Provide a copy of your original sales receipt.
3. Call 1(800)-232-4907 for guidance in receiving service for your appliance.
4. Provide **Fulgor** reasonable opportunity to investigate the claim before the Product or any component of the Product has been removed.

**Coverage:**

Read the Use and Care Manual before using the appliance for the first time!

This warranty applies to **Fulgor** appliances utilized only for residential use. Our appliances are not intended for commercial use. This warranty is only valid for the original owner and is not transferable.

During the warranty period **Fulgor** will, at its discretion, repair or exchange the product without charge for parts and labor.

**The warranty does not cover :**

1. Damage to the appliance caused intentionally or by accident
2. Improper installation or incorrect connection to the power supply
3. Modifications to the appliance
4. Malfunctions due to improper usage
5. Breakage or normal usage scratches of the ceramic glass surface
6. Operation under professional or commercial conditions
7. Lightning, fire, flood damages or other Acts of God
8. Replacement or attachment of parts other than original, provided by **Fulgor**
9. Cosmetic claims such as scratches on stainless steel parts are under a limited warranty only, and must be claimed within 2 weeks after the date of purchase.

This warranty covers only the appliance and its components. Damage of any items in direct contact or placed near to the appliance are excluded from the warranty. Charges from any third parties other than **Fulgor** authorized service agencies will not be accepted.

Should the appliance prove defective in workmanship or material, the end user shall be granted repair or replacement only. Under no circumstances shall **Fulgor** be liable for any loss or damage, whether it be direct, consequential, or incidental, arising out of the use or incorrect use of the appliance.

In order to obtain warranty rights, the original invoice must be provided to the Technical Services Department, Fulgor USA to verify the date of purchase. Some states do not allow limitations of incidental or consequential damages, therefore the above named limitations or exclusions may not apply.

**In case of technical claims or for service, first contact the dealer where the Fulgor appliance was purchased!**

Fulgor USA, LLC

[service@fulgorusa.com](mailto:service@fulgorusa.com)

Service & Technical Department

Product, User & Warranty Information: 1.800.926.2032

Service & Claim Issues: 1.800.232.4907