

## FULGOR WARRANTY for SMALL APPLIANCES

### **Duration of warranty:**

**Fulgor USA** grants for Canada and the continental U.S a 12 month full warranty from the date of purchase as indicated on the invoice to the end user. During this period **Fulgor** will pay the cost for replaced parts and labor needed to repair the appliance.

### **For proof of warranty, please retain the original purchase invoice and the delivery slip.**

To obtain service under this warranty, you must:

1. Visit our web site at [www.fulgorusa.com](http://www.fulgorusa.com), or visit any authorized dealer, or send written notice of the claimed condition to **Fulgor**, Service & Technical Department, 1076 Miners Rd., Saint Joseph, MI 49085
2. Provide a copy of your original sales receipt.
3. Call 1(800)-232-4907 for guidance in receiving service for your appliance.
4. Provide **Fulgor** reasonable opportunity to investigate the claim, including reasonable opportunity to inspect the Product prior to any repair or replacement work and before the Product or any component of the Product has been removed.
5. If **Fulgor** grants the repair of your vetrogrill, the unit must be *hand delivered* to the closest possible Authorized Service Agency in our network to receive service. (Inquire of the available service centers in your area at 1-800-232-4907).

### **Coverage:**

Read the Use and Care Manual before using the appliance for the first time!

This warranty applies to **Fulgor** appliances utilized only for residential use. Our appliances are not intended for commercial use. This warranty is only valid for the original owner and is not transferable.

During the warranty period **Fulgor** will, at its discretion, repair or exchange the product without charge for parts and labor.

### **The warranty does not cover :**

1. Damage to the appliance caused intentionally or by accident
2. Improper installation or incorrect connection to the power supply
3. Modifications to the appliance
4. Malfunctions due to improper operation or handling
5. Breakage or normal usage scratches of the ceramic glass surface
6. Operation under professional or commercial conditions
7. Lightning, fire or flood damages
8. Acts of God
9. Replacement or attachment of parts other than original, provided by **Fulgor**
10. Cosmetic claims such as scratches on stainless steel parts or damage on the glass are under a limited warranty only, and must be claimed within 2 weeks after the date of purchase.

This warranty covers only the appliance and its components. Damage of any items in direct contact or placed near the appliance are excluded from the warranty. Charges from any third parties other than **Fulgor** authorized service agencies will not be accepted.

Should the appliance prove defective in workmanship or material, the end user shall be granted repair or replacement only. Under no circumstances shall **Fulgor** be liable for any loss or damage, whether it be direct, consequential, or incidental, arising from the use or incorrect use of the appliance.

In order to obtain warranty rights, the original invoice must be provided to the authorized service agent to verify the date of purchase.

Some states do not allow limitations of incidental or consequential damages, therefore the above named limitations or exclusions may not apply.

**In case of technical claims and to order service, first contact the dealer where the Fulgor appliance was purchased!**

Fulgor USA, LLC

[service@fulgorusa.com](mailto:service@fulgorusa.com)

Service & Technical Department

Product, User & Warranty Information: 1.800.926.2032

Service & Claim Issues: 1.800.232.4907